### **TEFANNY I. YOUNG**

## Queenstown, New Zealand

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### **CAREER OBJECTIVE:**

Experienced hospitality professional with a passion for problem-solving and attention to detail. I am excited to embark on a new career change and move to a Wordpress - Elementor designer role where I can apply my creative and technical skills to build clean, efficient, and user-friendly web design. I am excited to learn new technologies and collaborate with a team to create innovative solutions that exceed client expectation.

### **EDUCATION:**

**Graduate Diploma in Tourism & Hospitality Management** | Queenstown Resort College Completed 2019

Bachelor of Science International Hospitality Management Specialize Cruise Line operation in Hotel services | Lyceum of the Philippine University Completed 2014

### **CERTIFICATIONS:**

Complete Wordpress Course - Elementor | Adobe Illustrator, XD Mega Course |

Udemy 92Learns

Completed 2024 Completed 2023

Adobe Photoshop Mega Course | 92Learns Agile Project Management Foundation |

Completed 2023 APMG International Completed 2023

Code+, Full-Stack Developer Collection

Skillsoft

Completed 2023

### **CORE SKILLS:**

CMS	Website builder	Source control	ui/ux	Graphic design	Frontend	Backend
Wordpress	Elementor	Github	Adobe XD	Adode Illustrator	HTML	JavaScript
				Adobe XD	CSS	
				Adobe		
				Photoshop		

**Project title:** Potentiaphysio

**Brief description:** Designed user-friendly interfaces for easy navigation and access to informative pages. Implemented contact form functionality for seamless client engagement. Collaborated with physiotherapy professionals to ensure accurate representation of services and treatment methodologies. Project showcased skills in web development, user experience design, and collaboration with healthcare experts.

Frameworks and languages used: Wordpress, Elementor

Website link: <a href="https://potentiaphysio.co.nz/">https://potentiaphysio.co.nz/</a>

Project title: AffieDeals

**Brief description:** Affiliate website

Frameworks and languages used: Wordpress, Elementor Website link: <a href="https://affiedeals.tefannyyoung.com/">https://affiedeals.tefannyyoung.com/</a>

Project title: My portfolio

**Brief description:** My past projects.

Frameworks and languages used: HTML, CSS, Bootstrap, JavaScript GitHub link: <a href="https://github.com/TefannYoung/My-Website-Portfolio">https://github.com/TefannYoung/My-Website-Portfolio</a>

Project title: Wedding website

**Brief description:** I created a wedding website as a one-stop information guide for the guest.

Frameworks and languages used: HTML, CSS, Bootstrap

**GitHub link:** <a href="https://github.com/TefannYoung/TheYoungsWedding">https://github.com/TefannYoung/TheYoungsWedding</a>

**Project title:** Countries and their Capitals

**Brief description**: I created a quiz game about Countries and Capitals.

Frameworks and languages used: HTML, CSS, JavaScript

**GitHub link:** <a href="https://github.com/TefannYoung/Countries-and-their-Capitals">https://github.com/TefannYoung/Countries-and-their-Capitals</a>

**Project title:** Exercise Portfolio Website

**Brief description:** I make my website portfolio mainly as my practice.

Frameworks and languages used: HTML, CSS, JavaScript GitHub link: <a href="https://github.com/TefannYoung/Trueself">https://github.com/TefannYoung/Trueself</a>

#### **EMPLOYMENT HISTORY:**

## Woolworths Group | Part-Time | September 2022 – Currently Retail Assistant

### Queenstown, New Zealand

- Providing exceptional customer service
- Greeting customers/welcoming customers
- Assisting customers/serving customers in a timely manner
- Maintaining a clean shop floor
- Standing for long periods

## Holla | Intern | December 2023 – March 18 2023

## **Wordpress Elementor Designer**

## Auckland, New Zealand

- Building a user-friendly website
- Clear concepts of Wordpress Actions, hooks, custom queries and meta fields
- Knowledgeable about Elementor widget
- Optimising the website
- Proper usage of plugins in compatibility

# The Rees Hotel, Luxury Apartments & Lakeside Residences | November 2018 - August 2022 Housekeeping/Self-Checker/Public Area Attendant

## Queenstown, New Zealand

- Inspect rooms before they are available for sale
- Cleans occupied and vacant rooms
- Communicates the status of guestrooms to the Front Office Department
- Cleans and presses the proper's linens, towel and guest clothing
- Maintain soiled and clean inventory items
- Cleans the public area making sure it is neat and tidy
- Doing turndown service at night